



GPS Tracker Company **m. Tracker**

The Best GPS Tracker Service Provider
Company in Bangladesh



www.mtrackerbd.com

COMPANY DETAILS

COMPANY NAME	M. STORE
TRACKER BRAND NAME	M. TRACKER
ESTABLISHED DATE	26TH FEBRUARY, 2016
OFFICE ADDRESS	439 KAZIPARA, MIRPUR, KAFRUL DHAKA-1216, BANGLADESH
E-TRADE LICENSE NO	TRAD/DNCC/105303/2022
TIN NO	867218437588/CIRCLE-247
BIN NO	0 0 2 6 8 7 1 9 6 - 0 4 0 1
GPS LICENSE NO	14.32.0000.702.49.068.21.56
IMPORT LICENSE NO	2 6 0 3 2 6 1 1 0 6 6 8 4 2 2
CONTACT NO	019 99 99 44 71 019 99 99 44 72
EMAIL ID	M.STOREBD439@GMAIL.COM
WEBSITE	WWW.MTRACKERBD.COM

History Of m. Store

Our journey started in Feb 2016, keeping in mind making a One-Stop car service an online shop for vehicle owners where they will find everything relating to their vehicles' requirements in one place. We have introduced a lot of new technology in Bangladesh, like Ceramic Coating, 360 Degree Birds Eye View Camera and many more special items for car owners. We have been providing nationwide home service from day one of our business.

In continuation of this journey, we also started VTS (Vehicle Tracking Service) to secure our customers' vehicles. We have a fully designed service for Vehicle Tracking, Fleet Management & LBS (Location Based Service) for employee tracking. We are an approved company by the Bangladesh ICT Division and licensed by BTRC.



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Board Of Direction

DM BA 14
8399

COM BA 11
0167

DM BA 11
3875



CEO Message:

We work with our customers providing vehicle tracking devices and service solutions that create a bond of trust, increase our market positions, and thereby maximize the values to customers.

Meet Our Dynamic Team



Yusuf H Hridoy

Manager,
Marketing & Sales
Marketing & Sales Department
m. Store



Farhana Akter

Manager,
HR & Admin
HR & Admin Department
m. Store



Adnan Foysal

Deputy Manager,
Technical Support
O&M Department
m. Store



Mujibur Rahman Zia

Head of Technician,
Technical Support
O&M Department
m. Store



Khairul Hasan

Senior Technician,
Technical Support
O&M Department
m. Store



Md. Rakib

Senior Technician,
Technical Support
O&M Department
m. Store

Mission & Vission



Mission

Our mission as a Vehicle Tracking Service Company is to develop a highly successful business which provides quality gps tracking device and services in Bangladesh using the lattest technology of the world and to become a standard for an ideal GPS vehicle tracking business to all other GPS Tracker Service Providers.



Vission

Our vision is to become the number one Vehicle Tracking Service Provider Company in Bangladesh selling quality devices and providing best after sales service to our clients. We've concrete plans to make this happens. Some plans are already executed and some are in progress. All these plans are for our customers to become relax from any anxiety using our quality devices & availing 100% safety to their vehicles.

Core Values



- **COMMITMENT**
- **TRUST**
- **INTEGRITY**
- **COLLABORATION**
- **PROFESSIONAL**

Why We Are The Best Choice!

The main objective and priority of our company is to provide after sales service to our customers with our expert dynamic team.

■ User Friendly App

m. Tracker App is very user friendly for the user and can be operated in Bangla language.

■ Best After Sales Service

After buying GPS Tracker, any problem that can be solved from m. Store office will be solved immediately and for home service, it'll be solved within 2 days all over Bangladesh.

■ 24/7 Customer Support

m. Store provides 24 hours & 7 days a week customer service with an expert dynamic team to assist you for any emergency GPS Tracker support.



**Grow
Your
Business
With
Us.**

Happy Customers



Elite Package Main Features

1. Data Reload in Every 10 Seconds
2. 24 Hours Live Tracking
3. Emergency Engine Lock-Unlock
4. Engine Start-Off Notification
5. Unlimited Geo-Fencing Set-Up
6. Device Disconnection Alert
7. Can Share Car Location
8. Navigation Facility
9. Speed Monitoring
10. Over Speed Alert
11. Can Set Trip Reminder
12. 1 Year Device Replacement Warranty
13. 6 Months History Replay
14. Google Traffic Map
15. Google Map Street View & Satellite View
16. Vehicles Monitored from Unlimited Devices
17. Unlimited Vehicle Tracking in 1 Account
18. Car Control by APPS, SMS & WEB
19. Home Service Whole Bangladesh
20. Coverage Whole Bangladesh

Elite Package Reports

1. Correct Mileage Report
2. Engine On-Off Report
3. Geo-Fence Report
4. Over Speed Report
5. Parking Time & Address Report
6. Driver Over Time Report
7. Daily Movement Report
8. Location Report



*Elite Package is Design With The
Main Security Features & Reports*



Fuel Package

Main Features

1. Fuel In & Out Alert With Location
2. Data Reload in Every 10 Seconds
3. 24 Hours Live Tracking
4. Emergency Engine Lock-Unlock
5. Engine Start-Off Notification
6. Unlimited Geo-Fencing Set-Up
7. Device Disconnection Alert
8. Can Share Car Location
9. Navigation Facility
10. Speed Monitoring
11. Over Speed Alert
12. Can Set Trip Reminder
13. 1 Year Device Replacement Warranty
14. 6 Months History Replay
15. Google Traffic Map
16. Google Map Street View & Satellite View
17. Vehicles Monitored from Unlimited Devices
18. Unlimited Vehicle Tracking in 1 Account
19. Car Control by APPS, SMS & WEB
20. Home Service Whole Bangladesh
21. Coverage Whole Bangladesh

Fuel Package

Reports

Fuel Addition Or Withdraw With The Amount & With The Specific Time & With The exact Location Information

1. Correct Mileage Report
2. Engine On-Off Report
3. Geo-Fence Report
4. Over Speed Report
5. Parking Time & Address Report
6. Driver Over Time Report
7. Daily Movement Report
8. Location Report

Time to Stop The Fuel Theft Activity



Legal Documents

Trade License



VTS License



BIN Certificate



TIN Certificate



Mode of Payment

1. For any kind of payment, cheque will be issued on favor of "m. Store". Other payment options are also available. Cheque date for withdrawal/disbursement could maximum in next 3 days to after providing all services.
2. Work Order need to be issued before starting any GPS Tracker installation.
3. All payments are described here are including of VAT 7.5% and TAX free.
4. m. Store abide by all the current rules and regulations of BTRC for Vehicle Tracking Service. If government impose any change on tariff of VTS or payment of Sim service, m. Store and customers will have to follow the new rules and change the payment amount / method.
5. After all necessary works done, payment has to be paid by 10 days.
6. Monthly service charge bill will be provided through email by 5th of every month with details breakdown and shall pay the bill within 10th of each month.
7. Monthly service charge will be collected in every 3 months on advance basis. No charge on every month will be collected except corporate agreement.
8. Any technical support charge will be free for 30 days from installation date and technical support charge will be apply after 30 days of installation date.
9. Any technical support will be provided full free at m. Store office premise, 300 tk within Dhaka & 500 tk within Narayangonj, Savar, Gazipur & Chittagong, Sylhet, Khulna, Rajshahi, Barisal and Other District 1000 Taka.
10. Any technician attendance will be available in 1 day to 7 days at the place of office premise after receiving complaints and technical support charge will be given after work done instantly by cash / bkaash or other preferred and agreed payment method.
11. 1 Years warranty will be provided up on terms and conditions.
12. Quotation valid for next 15 days of submission.

Terms & Conditions

1. m. Store shall have the right to make a temporary suspension of account upon fail of paying the bill within the 10 days of bill due.
2. If subscriber fails to pay the bill within the 90 day's period of temporary suspension m. Store shall have the right to permanently disconnect subscriber account.
3. m. Store shall have the right to terminate or suspend "vehicle Tracker" devices/services of the subscriber if the total charges (billed', 'to-be-billed' or 'billed' along with 'to-be billed') accumulated any time exceeds the subscriber's credit limit.
4. m. Store does not take the responsibility for the following mentioned points and for these reasons monthly charges deduction / discontinue / halt / any related of monthly fee reduced will not be applicable.
 - a) Any mobile congestion occurred during data transmission of the "Vehicle Tracker" service.
 - b) Any mobile communications problems caused by atmospheric or topographical conditions, busy cells, capacity limitations, equipment problems, equipment maintenance, and other factors and conditions.
 - c) Services may be affected by natural calamity (earthquake, hurricane, floods etc.), labor strikes, civil commotion, riots or war; or any other act or event that is beyond reasonable control of m. Store.
 - d) Services may be limited in certain situation to some geographic areas, which is otherwise generally available. GPS Tracker system uses analog and/or digital cellular telephone signals.

Terms & Conditions

- e) If the wireless carrier terminates or restricts analogue and/or digital service, the GPS Tracker system will not be available. Under this circumstance, some or all of the GPS Tracker system may be suspended or terminated without prior notice to you and without any liability to m. Store.
5. Services are available only if your vehicle is OK and is in running condition.
6. Services will not be available if the GPS Tracker is not within operating range of the wireless network.
7. m. Store does not take the responsibility for the following mentioned points and for these reasons monthly charges deduction / discontinue / halt / any related of monthly fee reduced will not be applicable.
8. Prices / VAT / TAX may vary upon changes on current Government's/Company policy.
9. In the event of malfunction of any nature whatsoever of the Equipment's, it shall not reconnect, repair, open, move, modify or act in any manner in connection to the Equipment's unless expressly authorized by the m. Store.
10. m. Store will not be bound to retrieval / liable of vehicle in any theft/hi-jack /by-force incident.
11. m. Store replacement warranty for only to the Tracking Unit sold by m. Store and does not cover the unauthorized servicing, physical damage, burned, tempted by water, extra power distributions, etc. by the user.
12. Subscriber shall keep confidentiality of all information and treat it as trade secret that is received from m. Store.

Best After Sales Support



- **24 Hours Customer Support:** Our dynamic customer support team is the best team & is ready 24/7 for any type of technical support or emergency support that our customers need.
- **Expert Technical Support Team:** Some well behaved expert technicians are always ready to serve our customers and solve their technical problems in a very short
- **Emergency Support at the time of Car Theft:** Our customer support team can lock the engine upon your request at the car theft activity and give time to time update of car location to our customer to recover the car.

Call

24 / 7



Be Our Happy Customer :)

Contact Us

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